



Annual Conference National Association of Emergency & Fire Officials

September 16th-
17th, 2019 Las
Vegas, Nevada

Conference Overview

The National Association of Emergency and Fire Officials (NAEFO) annual conference provides board-level leadership education from the nation's leading experts for officials of emergency services organizations.

In addition to the education program, network with other officials and vendors to solve the toughest challenges facing boards and their agencies.

And experience the sights and sounds of Las Vegas entertainment, dining, shopping, night life, golf and spas!

Conference Program

PUBLIC CONSULTING GROUP

Ken Riddle will show ambulance and fire services how to increase revenue through the ground emergency medical transport (GEMT) program, the new Emergency Triage Treatment, and Transport (ET3) program, e.g., telehealth, home visits, alternative transportation destinations, etc., and other ambulance supplemental payment programs.



Non-emergent 9-1-1 calls challenge emergency response systems with high costs, diversion of valuable resources away from true emergencies and overload emergency rooms which create delay in patient care or long wait times.

Schedule and Registration

See the backside of this flyer for the Conference Agenda.

Register online at <http://www.naefo.org/conference/>.

Discounted registration fee for NAEFO members! Late Conference registration fees after September 1st.

As heard on National Public Radio, find out from Chief Dale Lyman on how Greeley, Colorado used collaborative efforts to reduce non-emergent 9-1-1 calls after seeing a 161% increase in 9-1-1 calls while its population increased only 33%.

On Monday, September 16th, George Dunkel will share his expertise and guidance on the lifecycle of the chief or whatever your agency calls its top executive officer.

On Tuesday, September 17th, Mr. Dunkel will delve into the roles and responsibilities of officials governing emergency service response agencies



Get the latest out of Washington, D.C., from Bill Web, the Executive Director of the Congressional Fire Services Institute (CFSI), which educates members of Congress about the needs and challenges of our nation's emergency services.

Lodging

The Orleans Casino & Hotel has special rates for reservations made by NAEFO Conference attendees— see the backside of this flyer for special rates. Online reservations can be made at <https://www.orleanscasino.com/stay> or by calling 702-365-7111—make sure you tell them you are with NAEFO.



Tentative Conference Agenda

Monday September 16, 2019

8:30 Registration, Meet and Greet, Continental breakfast

9:00 Welcome and Introductions: Candy McCullough, NAEFO President

9:15 Bill Webb: What's Going on in Our Nation's Capital

10:00 Break

10:15 State Association Reports

10:45 Annual Membership Meeting (Director at Large Election and Bylaws Amendments)

12:00 Lunch

12:30 George Dunkel, Life Cycle of a Chief (Part I)

2:15 Break

2:30 George Dunkel, Life Cycle of a Chief (Part 2)

3:45 Closing Remarks: Candy McCullough, NAEFO President

5:00 – 6:00 Welcome Reception (Hospitality Suite), Mark Kreutzer, NAEFO Director at Large

Tuesday September 17, 2019

8:30 Continental breakfast

9:00 Chief Dale Lyman: Alternative Response for Non-Emergency 9-1-1 Calls

10:15 Break

10:30 Board of Directors Meeting (Election of Officers)

11:30 Standing Committee Meetings

12:00 Lunch

12:30 George Dunkel: Roles and Responsibilities of Governing Officials

1:30 Break

1:45 Chief Ken Riddle: New Revenue Sources!

3:00 Standing Committee Reports

3:30 Installation of New Officers and Director-at-Large

3:45 Closing Remarks: Candy McCullough, NAEFO President

Conference Lodging

The Orleans Hotel and Casino

4500 West Tropicana Avenue, Las Vegas, Nevada 89103

Reservations: (702) 365-7111 or

www.orleanscasino.com click on stay, group reservations, enter code and complete reservation

NAEFO special room rate code: A8NAC09

\$45 per night + \$29.57 resort fee & taxes = \$74.57 per night